

TERMS OF REFERENCE (ToR) FOR INTERNATIONAL SURVEYORS

Overall objectives:

To increase international participation in the Turkish Healthcare Quality and Accreditation Institute (TÜSKA) Accreditation Program surveyors' pool.

Location: Ankara, Turkey (online mode)

Timing and Duration:

Date of issue: June 14, 2021

Closing date: July 2, 2021

International Surveyors who meet qualifications are invited to submit an updated biography and intention letter outlining their previous experience in healthcare quality and accreditation field and their interest in the presented call. Documents should be sent via e-mail to tuska@tuseb.gov.tr with the subject "Application Call for International Surveyors – NAME SURNAME-". Any requests for inquiries or clarification on ToR should be sent by email to ibrahim.kayral@tuseb.gov.tr.

Background:

TÜSKA, within the scope of its duties, conducts activities and accreditation programs which aim to improve the quality of health services at an international level. TÜSKA offers accreditation programs to assess hospitals, oral and dental services, hemodialysis centers and laboratories.

Purpose of Assignment:

The purpose of the assignment for an International Surveyor is to actively participate in external evaluation survey teams and be prepared for all tasks as a team member within the scope of accreditation programs.

Estimated Level of Effort:

International Surveyors are expected to attend ISQua accredited Surveyor Training Programs of TÜSKA, which will be carried out in English. Surveyors who do not attend the training will not be assigned in the surveyor teams. Other expectations are to participate in all of the pre-survey meetings among the team members, to carry out all the assigned on-site/remote visits and to take part in the preparation of Institutional Feedback Reports.

The International Surveyor should meet the following prerequisites:

1. Having complete knowledge of [Standards of Accreditation in Health \(SAS\)](#) and its surveyor methods.
2. Having sufficient knowledge about the TÜSKAnet or similar accreditation network that will be used during accreditation surveys and reporting process.
3. Providing active participation in the surveying team activities.

Application Requirements for International Surveyors:

1. Having minimum 5 years of experience in healthcare quality and accreditation
2. Having minimum 10 years of experience in his/her professional work field.
3. Having experience at national and/or international level in external evaluation and accreditation processes.
4. Having experience in online meeting tools and collaboration technologies.
5. Having full proficiency skills in English.
6. Having Turkish communication skills will be a distinct advantage.
7. Having experience about external Quality and Accreditation mechanisms.
8. Having no restriction for domestic and international travel.

Application Results will be announced on TÜSKA web site.

<https://www.tuseb.gov.tr/tuska>

Reference Materials

Standards of Accreditation in Health - Hospital

https://www.tuseb.gov.tr/tuska/uploads/standartlar/pdf/09-04-2020__5e8f1ad8b5373__sas_hastane_setiv20-2017en.pdf